



If you're thinking about studying with Harrogate Ladies' College, you may choose to seek support from one of our authorised education agents or counsellors to help with your application. To make sure you get the best support, the UK education sector has established the Agent Quality Framework (AQF), a set of standards and resources that support agents and counsellors to:

- have up-to-date knowledge about studying in the UK
- understand the UK's visa and immigration system
- give advice that is in line with your interests and supports your study abroad journey.

This UK education sector-wide initiative aims to improve the experience of international students working with education agents and counsellors to apply to study in the UK, meaning you can feel more confident that the advice you receive is accurate and that your application is being handled correctly.

Committing to the AQF is a UK Visas and Immigration (UKVI) requirement for all UK education providers who use and work with education recruitment agents and counsellors.

We are committed to the requirements set out in student sponsor guidance and the four key AQF principles:

- Empowering student choice and enabling informed decision making.
- Ensuring good agent governance and professionalism.
- Promoting ethical agent practices, professional knowledge and competency.
- Increasing transparency and accountability.

National code of ethical practice for education agents

The national code of ethical practice for UK education agents lies at the heart of the AQF. It sets out the standards and best practices that agents and counsellors representing UK education providers must follow. Student sponsors are required to manage agents to ensure compliance with the national code as part of their sponsor duties.

For more information about the AQF please visit www.aqf.info

If you have any questions about the AQF and using the services of one our partner agents, please contact admissions@hlc.org.uk

PRINCIPAL: Joanna Fox, BA (OU), PGCE (Anglia Ruskin).

Clarence Drive • Harrogate • North Yorkshire • HG1 2QG **T:** +44 (0)1423 504543 **E:** enquire@hlc.org.uk **www.hlc.org.uk**

REGISTERED OFFICE: Harrogate Ladies' College, Clarence Drive, Harrogate, North Yorkshire HG1 2QG.

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